



# MIRACLE FLIGHTS

*The Cure for Distance™*

IMPACT REPORT

May 1, 2022 - April 30, 2023

Graycen

 Cook Children's Medical Center (TX)  
Open heart surgery





## Miracle Flights Friends and Supporters,

After the last several years of challenges and uncertainty, I look to 2023 and beyond with optimism, certainty, and clarity. Never before have the needs of our families come so clearly into focus.

In 1985, Miracle Flights launched in Las Vegas, Nevada as “Angel Plane” delivering blood donations to rural Nevada via small, private aircraft. Today, we are a national nonprofit with **Southwest** as our leading commercial airline partner coordinating **675 flights** each month from coast-to-coast to receive medical care at Centers of Excellence.

Miracle Flights is bridging the gap in the U.S. medical system, helping to **alleviate the financial burden** incurred by many of our families. Over the last year, we have aligned with strategic national partners The Parking Spot and Blacklane global chauffeur service to fully complete a family’s medical journey – free of charge. “Miles” the teddy bear is sold in **56 WHSmith North America (formerly Marshall Retail Group) locations** across the country, helping us raise awareness and funds. In addition, WHSmith North America provides much-needed respite areas in their stores for our families who need a pause during their travel journey.

As we look to the future, Miracle Flights will continue to serve anyone flying anywhere – including working with state and local government agencies to provide our services to those traveling to receive treatment for **mental health**.

With over 91 million miles behind us, our journey has only just begun.

Sincerely,

**Mark E. Brown**

Chief Executive Officer

## Dear Miracle Flights Champions,

As the Chairman of the Board Directors, I am excited to share our impact report for the 2022-2023 fiscal year. It is with great pride and gratitude that I reflect on the incredible work that our organization has accomplished, and I want to express my heartfelt appreciation to all our supporters, partners, volunteers, families, and dedicated staff who have made it possible.

Miracle Flights has a long history of providing critical medical transportation assistance to children and families in need, and between 2022 – 2023, we continued to uphold our mission with unwavering commitment. Here are some of the highlights from the past year:

- 🕒 **Number of Flights:** We facilitated nearly **8,100** flights for children in need, ensuring that they accessed specialized medical care that may have otherwise been out of reach.
- 🕒 **Partnerships:** We continued to foster strong **local and national partnerships** with hospitals, healthcare providers, and other organizations dedicated to improving the health and well-being of children. These collaborations have allowed us to extend our reach and impact.
- 🕒 **Fundraising Efforts:** Thanks to the generosity of our supporters, we continue to raise **donations, grants, and sponsorships**, which directly contribute to our ability to serve more families.
- 🕒 **Volunteer Engagement:** Our dedicated volunteers have been instrumental in our success. Their commitment to our cause, from **organizing fundraisers to assisting with events**, has been invaluable.
- 🕒 **Financial Stewardship:** We are proud to report that **100% of our funds** go directly toward our mission of providing medical flights. Our commitment to financial transparency and responsible stewardship of donations is unwavering.
- 🕒 **Stories of Hope:** We have witnessed countless stories of hope, courage, and resilience among the **families we serve**. These stories serve as a constant reminder of the profound impact our work has on individuals and communities.

As we move forward, we are excited about the opportunities that lie ahead. Miracle Flights remains dedicated to its mission of ensuring that no child in need of critical medical care is denied access due to financial constraints or logistical challenges. With your continued support, we are confident that we can make an even greater impact in the coming years.

Thank you once again for your unwavering support and commitment to the Miracle Flights mission.

*Together, we are changing lives and making a difference in the world, one flight at a time.*

Sincerely,

**Dr. Christopher Khorsandi**

Chairman of the Board



# Impact by the Numbers



8,072  
FLIGHTS



673  
FLIGHTS  
EACH MONTH



SINCE 1985, WE'VE FLOWN

91,612,259  
MILES  
(and counting...)

## REFERRAL SOURCES



- Healthcare Professional .....33%
- Another Miracle Flights Family .....15%
- Internet Search .....8%
- Social Services Referral .....3%



## TOP 10 TREATMENT SITES

Children's Hospital of Boston
Children's Hospital of Cincinnati
Children's Hospital of Philadelphia
Children's Hospital of Phoenix
Food Allergy Institute (Newport Beach, CA)
Mayo Clinic in Rochester, MN
MD Anderson Cancer Center of Houston
Nationwide Children's Hospital (Columbus, OH)
Paley Orthopedic & Spine Institute (West Palm Beach, FL)
Shriners Children's Philadelphia





“

## Thank you Miracle Flights!

My daughter has Complex Regional Pain Syndrome and other rare conditions. She has to travel to Florida from New Hampshire to receive the treatments she needs to help her unbearable pain.

She has constant nerve pain in her leg from this rare neuro inflammatory condition. We have to pay out of pocket for her treatments and it's a constant challenge to provide all the care she needs for these rare conditions. She also has Ehlers-Danlos syndrome, as well as postural orthostatic tachycardia (POTS). As a single mom and caretaker to my disabled daughter, I'm not sure how I would get her to these necessary treatments for her rare pain condition. ***Thank You for all the support you have provided us. We are so grateful.***

## Meet Our Board of Directors



**CHRISTOPHER KHORSANDI**, MD, is chairman of the board of directors. A member of the American Board of Plastic Surgeons with practices in Las Vegas and Los Angeles, Dr. Khorsandi received his medical education at Villanova University and Temple University School of Medicine. He then received training at the University of Pennsylvania General Surgery program, with the opportunity to work at the country's first hospital, Pennsylvania Hospital. He also received training at the Children's Hospital of Philadelphia, followed by acceptance into Cleveland Clinic's Plastic and Reconstructive Training Program. His expertise expands from plastic surgery to minimally invasive hand surgery and the emerging new field of migraine relief surgery. Dr. Khorsandi is a three-time recipient of the national Patient's Choice Award for his skills and a two-time recipient of the national Compassionate Doctor Award.



**JESSICA CONNELL** is the executive director at Connell Outdoor Advertising, where she manages billboard operations and philanthropic initiatives in Nevada and New Jersey. Born and raised in Las Vegas, she is a graduate of Durango High School and Leadership Las Vegas. Her previous work in the community includes her tenure as co-chair for Young Professionals Against Cancer with the American Cancer Society. Jessica held management roles at 60Frames Entertainment and fox21 Studio, where she produced original content for digital and TV platforms. She earned a bachelor's degree in business administration with an emphasis in finance and international business from Loyola Marymount University and recently graduated from the executive program at the John Anderson Graduate School of Management. She enjoys time with family, travel, yoga, beach volleyball and tennis.



**JOEL G. JARVIS** is an agent/producer/marketing specialist at Kaercher Insurance Brokerage, serving clients in various industries including legal, nonprofit, transportation, hospitality, municipalities and construction. Previously, Joel worked for Las Vegas Sands, Perlman Architecture, Capitol Pacific Homes, Accountants Inc. and Horace Mann Insurance Companies. Joel has served Opportunity Village, Aid for Aids of Nevada (AFAN), Jewish Family Service Agency and United Way of Southern Nevada. He is involved in the Clark County Bar Association and was recognized as Ambassador of the Year in 2004. A Liberty Bell Award winner, Joel insures 250 attorneys in Las Vegas, where he has lived since 1993, and 60 nonprofit organizations. He holds bachelor degrees in accounting and finance as well as a law degree from Illinois State University.



# Miracle Flights Staff

**MARK E. BROWN**

*CEO*

**ROBERT SANCHEZ**

*Vice President of Operations*

**VANESSA MORENO**

*Director of Operations*

**REBECCA BOYCE**

*Director of Flight Operations*

**JESSICA CARDENAS**

*Flight Specialist*

**TERRA SADLER**

*Administrative Assistant*

**LINDA BRIDGES**

*Vice President of Marketing and Communications*

**KATHY ROLLER**

*Director of Events*

**MELANIE MARCANO**

*Donor Relations Manager*

**CASSANDRA CASTANINO**

*Events Coordinator*

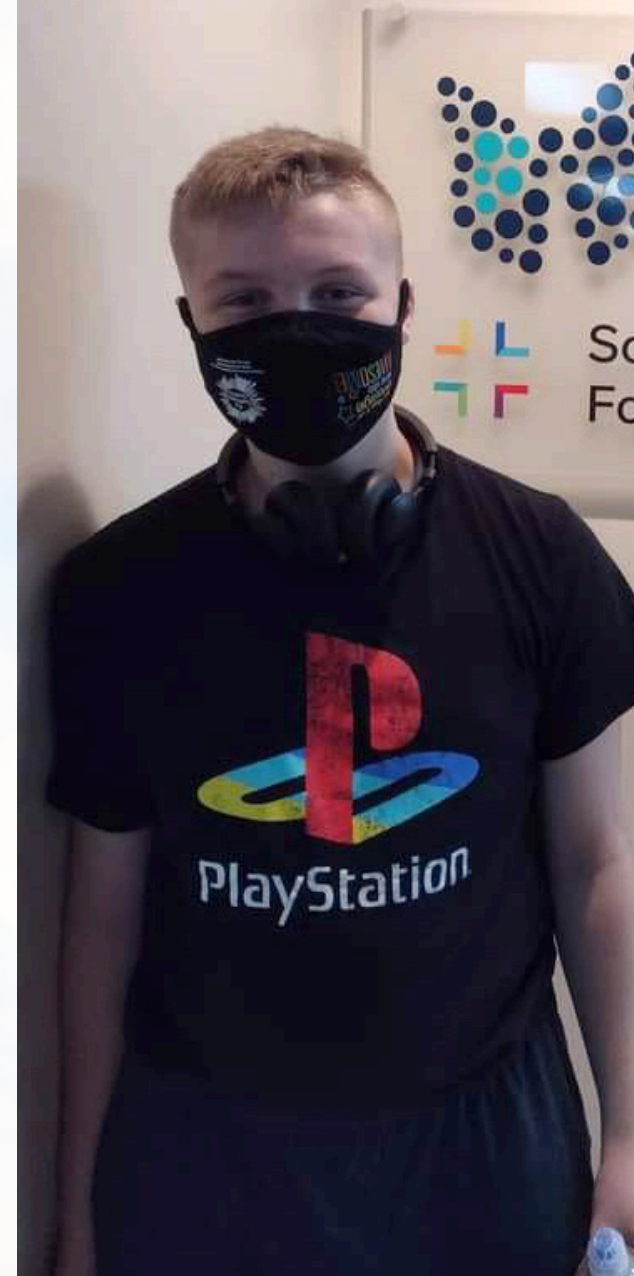
**DONA KRYSTOSEK, RN**

*Family Advocate*



## Mission Statement

*Miracle Flights is a 501(c)(3) nonprofit that provides free flights to those in need of life-changing medical care not found in their local communities.*



Without Miracle Flights, my son Eli would not be able to be in this amazing program for his multiple food allergies! **We are so grateful!!!!**





# JAGS AND JETS



JUNE 9, 2022

**JAGUAR**  
LAS VEGAS

Miracle Flights, in conjunction with Red Rock City Lifestyle Magazine and Jaguar Land Rover Las Vegas, held the inaugural Jags and Jets, "Come Experience the Lifestyle" fundraiser.

Guests enjoyed complimentary signature Brazilian caipirinha cocktails crafted with Tito's Handmade Vodka and special appetizers including the new Loaded Empanadas prepared by event culinary partner Via Brasil Steakhouse. The evening featured live music by Sherri Klein and the SGS band, silent auction, and luxury automobiles displayed by Jaguar Land Rover Las Vegas.





SPONSORS AND  
ATTENDEES RAISED

**\$12,496**

AT THE INAUGURAL  
JAGS AND JETS EVENT



# SOARée

*Miracle Flights*

MARCH 10, 2023  
THRIVE AVIATION (LAS VEGAS, NV)

Miracle Flights inaugural SOARée was a one-of-a-kind event experience - three years in the making! Held at the jaw-dropping private aviation hangar located at Thrive Aviation just off the Las Vegas Strip, **365 guests** enjoyed custom cocktails, tantalizing small bites, and exciting entertainment. At the end of the evening, three lucky couples flew on a private jet for a luxury weekend at The Ranch at Laguna Beach with car service provided by Blacklane.

We raised **\$265,000** – a phenomenal outcome during our debut year! With the funds raised, Miracle Flights scheduled **530 flights** for children and their families to receive critical life-changing medical care...far from home.









# MIRACLE FLIGHTS MILESTONE 150,000<sup>TH</sup> FLIGHT

JUNE 25, 2022 | HARRY REID INTERNATIONAL AIRPORT (LAS VEGAS, NV)

Miracle Flights celebrated our 150,000th flight for 3-year-old Watson Beas, who flies from his home in Las Vegas, Nevada for specialized medical treatment for clubfoot at the Paley Orthopedic & Spine Institute in West Palm Beach, Florida.

A celebration was held at Harry Reid International Airport, including snacks, decorations, and an appearance from Miracle Flights mascot Miles the Bear. Supporters including Miracle Flights CEO Mark E. Brown, representatives from Southwest Airlines, Marshall Retail Group, and Blacklane were on hand to welcome Watson and his family home.

Levi Krystosek, the recipient of the 100,000th Miracle Flight, was also on hand to celebrate Watson's return from Florida.





# LIGHTS FOR FLIGHTS

NOVEMBER 1, 2022 – DECEMBER 31, 2022  
DOWNTOWN SUMMERLIN (LAS VEGAS, NV)

The 2nd annual Lights for Flights Powered by Sol-Up took place throughout the holiday season at Downtown Summerlin! The popular holiday photo opportunity included seven oversized illuminated words – **LOVE, JOY, HOPE, PEACE, SOAR, MIRACLE**, and **I LOVE YOU** - that embody the mission of Miracle Flights - and gave supporters the opportunity to give back to one of Las Vegas' favorite nonprofits. **Millions of shoppers** viewed the installation during the busiest shopping weeks of the year **raising \$219,395 for Miracle Flights**.





# Jackson



Miracle Flights helped my son Jackson the care  
he needed for his rare form of epilepsy  
My son is now **4 years seizure free!**"

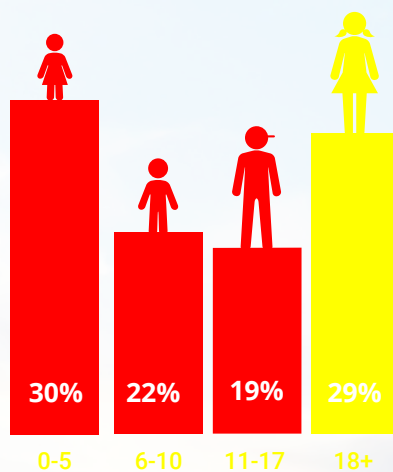




## COMMON FLIGHT REQUESTS

Achondroplasia  
 Anorectal Malformation  
 Arnold Chiari Malformation I  
 Arteriovenous Malformation  
 Arthrogyposis  
 Brachial Plexus - Erb's Palsy  
 Brain Tumor  
 Eosinophilic Esophagitis  
 Escobar Syndrome  
 Food Allergies  
 Heart Defect  
 Larsen Syndrome  
 Neuroendocrine Cancer  
 Rhabdomyosarcoma  
 Spina Bifida  
 VACTERL Association

## PERCENTAGE OF FLYERS BY AGE



# MIRACLE FLIGHTS THANK YOU FROM THE BOTTOM OF OUR HEARTS



American Airlines  
 Prader Willi  
 Syndrome



UFHealth  
 UNIVERSITY OF FLORIDA HEALTH  
 #PWS

Because of Miracle Flights, our daughter is able to see a global expert in her rare, non-hereditary, "genetic fluke," and *the gift of being able to see her & her team has literally been life changing! Thank you, Miracle Flights.*



# National Flight Partners



## REGIONAL FLIGHT PARTNERS

Findlay Automotive Group

Findlay Volkswagen Henderson

Thrive Aviation

## PRESIDENT'S COUNCIL (\$20,000 AND UP)

Christiansen Law Offices  
Downtown Summerlin

Christopher & Dana Reeve Foundation  
The C. Northrop & Alethea Pond Foundation  
Sol-up

Multipure  
Vertex Pharmaceuticals

## LEADERSHIP CIRCLE (\$10,000 - \$19,999)

The Frank M. and Gertrude R. Doyle Foundation  
Shirley & Burt Harris Family Foundation  
John R. McCune Charitable Trust  
Finn Family Foundation, Inc.  
Batchelor Foundation

Fred Maytag Family Foundation  
Geaton and Joann Decesaris Family Foundation  
Greehey Family Foundation  
Harry Reid Airport  
Horizon Therapeutics USA, Inc.

Lon V. Smith Foundation  
The Miles Hodsdon Vernon Foundation, Inc.  
The Najim Charitable Foundation  
Palms Casino Resort  
Whiting Foundation

## HEALTHCARE NAVIGATORS (\$5,000-\$9,999)

Speedway Children's Charities  
Brumley Foundation  
Clough Family Foundation  
Findlay Honda Henderson  
Hagar Family Foundation  
James W. Pickle Charitable Foundation  
Marie Crowley Foundation

Marshall R. Matley Foundation  
Max & Victoria Dreyfus Foundation  
The Medallion Foundation, Inc.  
Messner Foundation  
The NASCAR Foundation  
Nellis Air Force Base  
The Richard & Nicole Marshall Family Foundation

New Horizon Uniforms LLC DBA JetSeam  
Sin City Scenic  
Stephen and Mary Birch Foundation, Inc.  
The Gitlin Foundation  
Christopher Khorsandi M.D.  
Via Brasil



## COMMUNITY ADVOCATES (\$2,500 - \$4,999)

Good Neighbor Fund Spirit AeroSystems Employees  
Kingsbury Memorial Foundation  
Summerlin Rotary  
GenuBank  
J. Elizabeth Portraiture  
Jeanette Marie Forrey  
Joel Hirsch  
Newmark & Company Real Estate Inc.

Cowles Charitable Trust  
David Moore  
Edward Kiedrowski  
Emily Landecker Foundation, Inc.  
Ivy Laser Salon  
Admit VIP Entertainment  
Amicus Therapeutics, Inc.  
Dream Exotics

## MIRACLE MAKERS (\$1,000 - \$2,499)

Lonnie Stephens Trust  
Florence Stanley  
Irene C. Finkelstein Foundation  
Louis N. Cassett Foundation  
Schiffer Family Foundation  
The Beauty Lab MedSpa  
All In Aviation  
Bellagio Resort & Casino  
Leo H. Bendit Charitable Foundation  
Lerner & Rowe Foundation  
American Marketing Association Las Vegas  
The Phoenixian, A Luxury Collection  
Resort, Scottsdale  
The Venetian® Resort  
Greg Hyde  
RDI Corporation

William Brennan  
Brett Frankel  
Candlelighters Childhood Cancer  
Foundation of Nevada  
City of Henderson  
Groundswell Charitable Foundation  
Linda Davis  
Marsha Marshall  
Mary Jo Manion  
Mary McGahee  
Matthew Collins  
MJ Bradford's Barbershop  
Neiman Marcus  
Rio Secco Golf Club  
Triple R Metals





# Madeline

“

I am so thankful for Miracle Flights getting us to Florida from Kentucky (1,000 miles one way) for Madeline's orthopedic castings and surgeries.

***We would not have been able to get her the best care possible without Miracle Flight's assistance.”***





# MIRACLE FLIGHTS IN THE COMMUNITY

This fiscal year, the Miracle Flights team was in the community more than ever before! Our team participated in 40 community events introducing our mission to families across Southern Nevada.





# *The Cure for Distance™*



**MIRACLE FLIGHTS**

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